



## York County, Pennsylvania, Enters the 21<sup>st</sup> Century

### CSC eRecording Case Study

For more than a decade, Randi L. Reisinger, York County's Recorder of Deeds, has recorded and maintained all real estate documents for the nearly half-million residents of this southern Pennsylvania county.

Yet despite that volume—and the convenience and efficiency eRecording clearly offers—no one in York County had ever asked for the service. “Most of the title companies and real estate lawyers electronically recorded their documents in next-door Lancaster County,” recalls Reisinger. “People would do eRecording business with the recorders’ offices to the east, west and north of us, but not here. I could never understand why.”

All that changed a few years ago when a colleague of Reisinger's in Lebanon County (population 150,000) took the eRecording plunge. “If they can do it, we definitely can do it,” she thought at the time.

After seeing eRecording's potential to streamline processes, Reisinger's next task was to convince the residents and businesses of York County to give it a try. She held lunch-and-learn sessions for the local legal population, and hosted similar events for a range of other professionals who file documents in York County. “Who doesn't like a free lunch?” she says with laugh.

As the Recorder of Deeds, among many other duties, Reisinger is responsible for making sure that the amounts deposited into the county's account are dispersed to the department of revenue, the municipalities, the school districts and other county recipients. “We are audited by the state and county, so it's vital that we have a zero balance each month,” she notes. “CSC's eRecording allows us to achieve this goal.”

Even better, York County has been able to increase its electronic recordings by 65%—a significant expansion from the in-person deed recordings of years prior. “Rather than drive from location to location, county to county, people can file anytime, anywhere. eRecording gives our customers the convenience of not having to travel, spend money on parking and battle the elements to conduct business,” Reisinger says. “Of course, we enjoy serving our constituents in person and always welcome a visit to the office,” she adds, smiling.

The Recorder's office continues to explore new technologies to ensure an efficient and effective delivery of services. And CSC is a trusted contributor to their ongoing success. Adds Reisinger, “I am proud that the Recorder of Deeds' office has accomplished these enhancements for recording and research capabilities. I hope to provide a quick solution and a hassle-free process for filing documents.”



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***--Randi L. Reisinger, recorder of deeds for York County, Pennsylvania***

**Contact CSC**

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