



Seizing the Moment: Rockland County, New York, Takes Advantage of eRecording

CSC eRecording Case Study

Paul Piperato, county clerk for Rockland County, New York, is a man of action. As the former president of the New York State Association of County Clerks (NYSACC), Piperato helped champion legislation permitting eRecording throughout the state's 62 counties.

When the law passed in September 2012, Piperato jumped at the chance to make Rockland one of the first counties in the state to "go live" with eRecording. The old way of doing things just wasn't good enough anymore, Piperato explains. "We have a population of around 312,000 outside the metropolitan area," he says. "And there was a lot of paperwork to process each day."

As a longtime advocate of the eRecording process, Piperato held a series of CSC-sponsored "lunch and learns" with Rockland County's land title associations and the County Bar Association, offering CLE credits to those who attended. "There are so many benefits to eRecording—a small cost to the submitter, efficient turnaround time, a history of the records that can be accessed 24/7 anywhere, an accountability record," he says. "It's important to educate users so that more counties can see what an advantage it is to file online."

To prepare for the new legislation, CSC signed up local submitters in advance of the system going live so that they were ready to place orders on day one. "The eRecording system was very easy to implement," notes Piperato. "CSC already had all our codes transferred into the system and the accounts for filers to transfer money. From the first day we turned on the system, it was seamless."

Additionally, Piperato was able to customize the Rockland County process by creating specific indexing requirements and cover sheets to replicate what he was doing with his paper process.

Within three months of going live with eRecording, Rockland County was filing 25% fewer paper documents than before. "It used to take between six to eight weeks for submitters to receive their documents," says Piperato. "Now, submitters can access their records within the hour. We're very excited to see how the eRecording system can continue to benefit the county."



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Contact CSC

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